



OFFICE OF THE ATTORNEY GENERAL
STATE OF ILLINOIS

KWAME RAOUL
ATTORNEY GENERAL

July 31, 2019

Dear Colleagues:

I am pleased to announce that my office will be hosting an Advanced Elderly Service Officer (ESO) class for certified ESOs in Illinois. The half-day class will be held on September 25, 2019, at the Concord Place Retirement Community – Midwest Conference Center in Northlake. This class will be held in conjunction with the Illinois TRIAD conference.

The Advanced ESO class is intended for law enforcement officers who have previously attended the basic ESO Training course. This class will build upon previous training by providing in-depth information on topics often addressed by Elderly Service Officers.

This year's Advanced ESO focuses on Working with Seniors Experiencing Homelessness. This training will teach law enforcement officers how confidently and compassionately manage problem behavior of homeless, addicted, mentally ill and traumatized seniors. Additionally, the training will include a discussion of new resources for ESOs.

I encourage every law enforcement department to send ESO officials to the free Advanced ESO class. To register, please complete the enclosed form and return it to Eileen Baumstark-Pratt, Special Events Coordinator, by fax at 312-814-8344 or by email at SpecialEvents@atg.state.il.us. For more information, or to request reasonable accommodations, please call 866-376-7215. For content related questions please contact Cordelia Coppleson at 312-438-4804 or ccoppleson@atg.state.il.us.

If you wish to attend the TRIAD conference, you will need to complete a separate TRIAD conference registration form.

I hope you will join us. By working together, we can better protect older citizens in Illinois from harm.

Very truly yours,

A handwritten signature in black ink, appearing to read "K Raoul", is enclosed in a thin black rectangular box.

Kwame Raoul
Attorney General